

## UMOJA AT A GLANCE

Umoja is the Enterprise Resources Planning solution, adopted by the United Nations Secretariat to facilitate and streamline the flow of information and resource management amongst all operational areas of the Organization.

Since November 2015, the UN Secretariat has been actively transacting in Umoja and the results are tangible:

- Umoja is being used in over 400+ locations around the world
- More than 33,000 Self-Service users and 13,700 Transactional users
- Accessible 24/7 via Internet
- Rapid establishment of new missions: UNMEER, MINUSMA, MINUSCA and the Colombian Mission
- Over 121,000 purchase orders raised
- Issued over 59,000 contracts for consultants and individual contractors
- Over 14,700 voluntary contribution agreements (grants) have been created
- Processed over 100,000 monthly payments
- More than 144,000 pay slips have been issued in 5 months
- Over USD 8.6 million in rental income collected through the Real Estate solution
- More than 11,200 ASHI participants in Umoja each month
- Process payroll for an average of 27,400 staff each month

## SOURCE TO ACQUIRE (PROCUREMENT)

Umoja has enabled the implementation of global procurement operating models as well as greater efficiency in tracking products and suppliers, providing an unprecedented view into Secretariat-wide procurement operations

### SHOPPING CARTS

SRM TOTAL	NET VALUE
82,925+	USD 10.5 billion

- Processes and functionality designed for IPSAS compliance
- Real-time integrated controls and validations throughout the Source to Acquire cycle
- Consolidated commercial supplier database (United Nations Global Marketplace) for all Secretariat entities into approximately 31,000 unique suppliers
- Enhanced vendor monitoring, reporting and identification of opportunities for negotiation
- Enhanced Contract Management through capture of System & Local Contracts in Umoja - approximately 3,220 contracts currently available
- Introduction of a codification system providing a common definition of the types of goods & services procured by the UN



## GRANTS MANAGEMENT

Improved visibility and functionality into grants management reinforces donor relationship, providing greater insight into donor base

- Multi-dimensional linked views (vs the single dimension IMIS view) to support requirements by donors and project managers
- Improved monitoring and reporting to donors as the key reporting milestones and timelines are captured in the system
- Improved management of projects/programmes with the Project Systems module
- Central repository through the records management system for all the Grants Management documents
- Automatic interest allocation has eliminated hours of manual computation

## PAYROLL

Processing payroll through Umoja has provided greater transparency, efficiency and accessibility

- Global data access – instant accessibility to HR and Payroll information
- Streamlined services - Education Grant advance and settlement are one stop shop
- Process improvement - final pay can be issued immediately upon separation from the Organization
- No need to transfer scripts between duty stations – no delay in regularizing staff member's payroll upon transfer, and no overpayment
- Monthly UNFCU deductions are paid directly to the Credit Union with the payroll disbursement
- Federal settlements for tax payers are paid directly through EFTPS – no more delays or penalties due to mailing cheques (especially beneficial to staff on field assignments)
- US-based retirees receive Medicare Part B reimbursements

## PENSION FUND INTERFACE

A new interface between the Pension Fund and Umoja provides and automatically updates the pension number for employees

## REAL ESTATE

Increased visibility and transparency of the Organization's global real estate portfolio covering 64 entities in over 150 countries, available at one centralized location

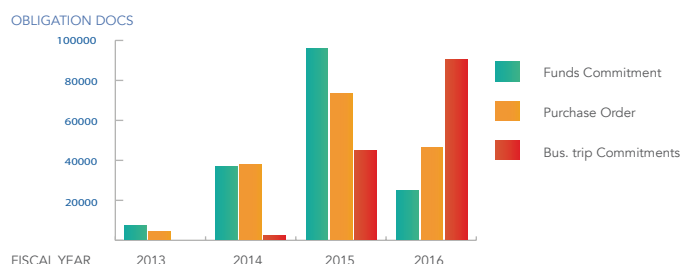
- Visibility on nearly 47,000 architectural objects including 5803 buildings at 1890 sites across the globe as well as 1200 real estate lease contracts, including 300 lease-out contracts
- The UN Secretariat owns and occupies an approximate gross floor area of 1,252,000 m<sup>2</sup> with an estimated total current value of over USD 5 billion statements
- With the introduction of IPSAS accounting standards, real estate and infrastructure items that meet the capitalization threshold are now recognized as fixed assets and reported as part of the financial statements

## FUNDS & COST MANAGEMENT

Detailed reporting for budget, expenditure and commitment in Umoja, provide a global view of UN spending

- Unprecedented view into budget availability across all funding sources: approximately 15 billion dollars successfully allotted under 37,000 budget document lines
- Information on spending enables more effective budget monitoring
- Reporting on commitments made in Umoja against all budgets per year by currency, which offers insight on how budget spending will be influenced by currency changes: 138 local currencies are used to raise commitments in Umoja, accounting for 13% of the total committed budget
- Over 57 thousand commitment documents in local currencies have been raised in Umoja
- Reporting on number and type of commitment documents per financial posting period and year (see chart below)

## OBLIGATIONS BY YEAR



## SERVICE DELIVERY

Umoja provides a Cost Recovery platform and a global catalogue available to clients and service providers

- Implementation of Secretariat-wide commodity codification system
- Service providers and clients have a global catalogue of available services and rates, with approximately 7,000 services currently defined
- Equipment management and equipment data conversion streamline existing processes and enable stakeholders to track and manage UN property

	SERVICE ORDER	SALES ORDER
DOCUMENTS CREATED		
FROM JUNE 2015- JUNE 2016	4,019	10,429
REVENUE APPROVED	USD 16,838,521	USD 41,607,224

## LOGISTICS EXECUTION

Improved inventory controls and increased visibility of numerous logistics processes

- Integrated supply chain operations from Procurement through Goods Receipts and Stocking of Materials, in compliance with IPSAS
- Over 550,000 good receipts line items for goods and services
- Visibility on expected incoming shipments through inbound delivery monitoring - over 30,000 Inbound Deliveries have already been created
- Global view of inventory levels: 12,000 materials across 6 entities and 78 storage locations
- Management of inventory availability through forecasted demand and receipts
- Standardization of bar code printing approach and printer technology across the UN
- Warehouse management to allow for stock control at the detailed location level for 3 Entities

## TRAVEL

	VOLUME	USD (THOUSANDS)
TRAVEL REQUESTS CREATED	122,445	\$ 254,015
EXPENSE REPORTS CREATED	74,176	\$ 150,306

- Streamlined process from 7 to just 3 steps – (1) Traveller, (2) Certifying Officer, (3) Travel Officer

## 2016 PRIORITIES

- Stabilization of the Umoja solution, to ensure the Organization can conduct its business expeditiously
- Resolution of operational issues to ensure proper adoption of the new operating model and way of working
- Improving the functionality of the Umoja Production Support Model
- Enhance and mainstream Umoja training, including Umoja Academy
- Enhance and increase Business Intelligence capability