



UMOJA TRAVEL SOLUTION

UMOJA.UN.ORG/DFS



STATUS UPDATE: 2 AUGUST 2018



Project Achievements

- For the first time, all PK/SPM employees are administered in Umoja for their travel, representing an additional population of approximately 120,000 NS, IUPs, UPs, CICs, UNVs, and other non-staff.
- DFS National Staff are fully administered in Umoja, marking the completion of C5.
- For the first time, access to ESS has been granted to non-staff (IUPs).
- 59 LPEs were re-trained to deliver teach-back training sessions to 535 Travel practitioners (86% of the DFS population). In Ramp-up, +730 PAX attended knowledge refresher training sessions.
- Hyper-care ended 31 July 2018.



What's Next?

- The automated solution for new IUP UNITE ID creation and ESS role provisioning is undergoing testing and will be released in August 2018.
- MSA entitlements (including GL mapping issues raised by missions) are currently under review for process improvements.
- BI Reporting training for users mapped to the BI.35 role will be offered in the near future. Refresher sessions are tentatively planned for Sept/Oct 2018.



User Adoption

- 90% of National Staff travel - since 15 June 2018 - has been raised in ESS.
- 65% of IUP within Mission Travel (eligible for Self Service) were raised in ESS.
- A total of 3,261 trips have been raised for the project population since 15 June 2018.

Staff	Total Trips Raised	By Travel Administrator	Self-Service	Self-Service %
National	1,220	124	1,096	90%
IUP				
Within Mission	169	59	110	65%
Other	1,317	1,317	NA	
UP	285	285		
CIC	59	59		
UNV	163	163		
Other	48	48		
Total	3,261	2,055	1,206	37%