



Launch of Uniformed Capabilities Management

Implementation of Umoja Extension 2 (UE2) continues to progress with the launch of Uniformed Capabilities Management (UCM) scheduled for December 2018.

The initial stage of the UCM deployment will address the needs of Military and Police Planners in UNHQ who will be using the solution as an integral component in planning for uniformed capabilities. The solution will also introduce several significant enhancements to the Electronic Contingent Owned Equipment system (eCOE), positively impacting the work of Contingent Owned Equipment (COE) Units in DPKO-DFS field missions.

The UCM solution will ultimately improve process efficiency through enhancements such as standardized and templated data entry; better access to centralized data; clear process workflows and streamlined verifications, inspections, and troop strength reporting. The UCM solution was developed in close collaboration with DPKO, DFS, DM and Field Missions. Traditionally, processes involved in T/PCC reimbursements and payments have spanned multiple departments and divisions across the Organization, without a centralized platform to store, share, and process information. This has resulted in cumbersome and repetitive manual work, hampering operational consistency and efficiency.

“The UCM solution will definitely aid military and police planners due to the introduced process standardization and the ability to capture information in an enterprise system. This will help ensure the preservation of institutional knowledge, especially since we operate in an environment where seconded officers are frequently rotated. Following recent solution testing with fellow military and police planners, I believe the system is user friendly, intuitive, and we look forward to its deployment.” – **LtCol Yann Hauray, Deputy Chief (MPS/OMA/DPKO)**

Reimbursements and payments to troop and police contributing countries (T/PCC) accounts for over 30% of the total annual peacekeeping budget. Deployment of UCM lays the foundation for all future force management and planning related process improvements and technological upgrades.

“With the establishment of the new Uniformed Capabilities Support Division and the significant process improvements being introduced through UCM, we will be more adequately equipped to better serve the needs of troop and police contributing countries. In line with the wider reform efforts, the Division will serve as a single point of service within the Secretariat for support and reimbursement issues.” – **Mr. Atul Khare, Under-Secretary-General for Field Support.**

Ms. Beagle, Under-Secretary-General for Management noted *“I am happy that Umoja Extension 2 is being leveraged to drive substantial programmatic reforms that bring exciting opportunities to better deliver on our mandates across the globe. With a clear focus on an integrated process for paying troop-*

and police-contributing countries, we will deliver positive change for practitioners. The UCM solution supports the work of the Uniformed Capabilities Support Division in the Department of Operational Support, as envisioned in the Secretary-General's management reform proposals. It is very rewarding to see the business come together in this way across duty stations to streamline processes and deliver solutions."

The first module of UCM is a part of the Reimbursements and Payments to Troop and Police Contributing Countries initiative (a sub-project within Umoja Extension 2 portfolio). The deployment of UCM will continue throughout 2019 and will gradually integrate additional functionalities and system enhancements.

For further information, Glossary of Terms and FAQs, please visit the [Umoja website](#).