

Glossary of Terms & Acronyms

UNIFORMED CAPABILITIES MANAGEMENT (UCM)



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<https://umoja.un.org/scm>

TERMS

Annex A	KPI	PCC	ST
Annex B	LoA	PCRS	STO
Annex C	LPE	PD	SUR
CMS	MCMS	PD	TAM
COE	ME	PK	TCC
CONOPS	MilAd	PO	TSPS
Contingent	Minor Equipment	QA	TSR
DMS	Mission Concept	RoE	UAM
DPKO	MoU	SAG	UAP
eCOE	MOVCON	SAT	UCMS
FBFD	MSP	SFR	UCSD
FGS	OAHs	SOP	UE2-SCM
GCMS	OMA	SPM	UNOE
IOT	OO	SPOC	UNSAS
IR	OPPBA	SS	UNSC
	OROLSI	SSR	VR



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Annex A – Specifies the number and type of Personnel required, including any National Support Elements and the unique and all-inclusive monthly rate for personnel.

Annex B – Stipulates the lease type and agreed quantity and reimbursement rate (inclusive of the determined mission and transportation factors) for Major Equipment, to be reimbursed quarterly.

Annex C – Stipulates the Self Sustainment service categories to be provided by the T/PCC, as well as the relevant Personnel Strength Ceiling, to facilitate quarterly reimbursement

CMS – Chief Mission Support

COE – Contingent owned equipment - is the equipment owned and brought by United Nations member states to peacekeeping missions. The UN financially reimburses member states for their contributions of COE, and for the self-sustainment services they provide to contingents. This method of reimbursement is commonly referred to as the COE Reimbursement Framework.

CONOPS – Concept of Operations - A detailed document that clearly and concisely expresses what an operation aims to accomplish and how it will be done using available resources. It provides an overall picture of the military operation based on which further technical planning can take place.

Contingent – All formed units, personnel and equipment of a troop/police contributor deployed to the mission area.

DMS – Director Mission Support

DPKO – Department of Peacekeeping Operations (Please see: <https://peacekeeping.un.org/en>)

eCOE – Electronic Contingent Owned Equipment –system used Field missions use eCOE to manage inspections and generate Verification Reports which are later used by the Secretariat to ensure contributing Member States are reimbursed for services and equipment that are in working order. (Please see: <https://unite.un.org/services/equipment>)

FBFD – Field Budget and Finance Division (DFS)

FGS – Force Generation Section (DPKO)

GCMS – Government Claims Management System - a legacy system used by MoU Planners and Claims Calculators. The system will be decommissioned in spring 2019.



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IOT – Integrated Operational Team - cross-functional teams at the Headquarters level that perform a range of core tasks related to the integrated operational, including political, guidance and support to one or more peacekeeping operations or special political missions under the direction of DPKO.

IR – Inspection Report – The purpose of inspections is to verify that the terms and conditions of the memorandum of understanding have been met, and to take corrective action when required. There are several different inspections that are carried out: Inspection on arrival; Operational Readiness Inspection; Repatriation Inspection; and other.

KPI – Key Performance Indicator - A measurable value that demonstrates how effectively an entity is achieving key business objectives. Organizations use KPIs to evaluate their success at reaching targets. High-level KPIs may focus on the overall performance of the organization, while low-level KPIs may focus on processes or employees in departments such as Procurement, Human Resources or Finance.

LoA – Letter of Assist- A letter of assist is a legally binding contractual document between the United Nations and a Government. It provides the appropriate authority for procurement of services on behalf of the United Nations. It also specifies how reimbursement will be made. (Source: UN COE Manual)

LPE– Local Process Expert - A staff member trained and certified to support the deployment of Umoja, and train and support end users at the deployment hub.

MCMS – MoU and Claims Management Section, Field Budget and Finance Division, Department of Field Support.

ME – Major Equipment - Major items directly related to the unit mission as mutually determined by the United Nations and the troop/police contributor. Major equipment is accounted for either by category or individually. Separate reimbursement rates apply for each category of major equipment. These rates include reimbursement for minor equipment and consumables that are used to support the item of major equipment. (Source: COE Manual)

MilAd – Military Adviser - The Office of Military Affairs is headed by the Military Adviser, a serving Lieutenant General at the level of Assistant Secretary-General, who is accountable to the Under-Secretary-General. The Military Adviser is responsible for providing military advice to the Under-Secretary-General for Peacekeeping Operations and, when requested, through him or her to the Under-Secretaries-General for Political Affairs and Field Support, the Secretary-General and the Security Council. The Military Adviser also provides advice and support to heads of offices and divisions within the Department of Peacekeeping Operations, the Department of Field Support, operations with military components led by the Department of Peacekeeping Operations and missions with military advisory



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functions led by the Department of Political Affairs. (Source: <https://peacekeeping.un.org/en/military-adviser>)

Minor Equipment – Equipment that is used to support a unit, such as catering, accommodation, non-specialist communication and engineering and other mission-related activities. Specific accounting of minor equipment is not required. Minor equipment is divided into two categories: items designed to support major equipment; and items that directly or indirectly support personnel. Personnel-related minor equipment is covered by the rates of reimbursement for self-sustainment. (Source: COE Manual)

Mission Concept – The Mission Concept is a statement of intent and strategy on how a peacekeeping mission plans to implement its mandate from the Security Council. It translates the political intent of the Security Council and other mandates into strategic planning guidance for Mission components.

MoU – Memorandum of Understanding – an agreement between the United Nations and a Member State to establish the administrative, logistics and financial terms and conditions to govern the contribution of personnel, equipment, and services provided in support of a peacekeeping mission and to specify United Nations standards of conduct for personnel provided by the Government.

MOVCON – Movement Control Section – responsible for movement of passengers and cargo by Air and by Sea.

MSP – Mission Support Plan

OAHs – Offices away for Headquarters

OMA – Office of Military Affairs (DPKO)

OO – Office of Operations (DPKO)

OPPBA – Office of Programme Planning, Budget and Accounts (DM – Department of Management)

OROLSI – Office of Rule of Law and Security Institutions (DPKO)

PCC – Police Contributing Country

PCRS – Peacekeeping Capability Readiness System – a system that aims to establish a more predictable and dynamic process of interaction between the UN Headquarters and Member States for strengthening readiness and timely deployment of peacekeeping capabilities with the right qualities.



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PD – Police Division

PD – Procurement Division

PK – Peacekeeping

PO – Purchase Order - a commercial document issued by a buyer to a seller, indicating types, quantities, and agreed prices for products or services. It is used to control the purchasing of products and services from external suppliers.

Production Support – Assistance provided to end-users to allow them to transition to and use Umoja.

QA – Quality Assurance - the maintenance of a desired level of quality in a service or product, especially by means of attention to every stage of the process of delivery or production.

RoE – Rules of Engagement

SAG – Senior Advisor Group

SAT – Standard Annex Template– generic mission-agnostic template to be used by Military and Police Planners to create SUR annexes.

SFR – Statement of Force Requirements

SOP – Standard Operating Procedure

SPM – Special Political Mission - activities of special and personal envoys of and special advisers to the Secretary-General, support to sanctions and monitoring committees, small to medium-sized political peacebuilding, integrated and regional offices, as well as assistance missions with mandates that can be defined as essentially political in nature.

SPOC – Strategic Projects Oversight Committee - Coordinates strategic projects of the Department of Field Support, including modularization. Committee includes: United Nations Global Service Centre, the Logistics Support Division and the Procurement Division.

SS – Self Sustainment - A logistics support concept for a unit in a peacekeeping mission whereby the contributing State provides some specific, or all, logistics support to the contingent on a reimbursable basis.

SSR – Self Sustainment Report



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ST – Surface Transport

STO – Inter/ Intra Mission transfer of goods

SUR – Statement of Unit Requirement – document created by the Office of Military Affairs or the Strategic Policy and Development Service of the Police Division. The SUR facilitates the force generation process, and details required capabilities (Personnel, ME, and SS) required to ensure mandated tasks, as outlined in the CONOPS, can be effectively executed.

TAM – Technical Assessment Mission

TCC – Troop Contributing Country

TSPS – Troop Strength Payment System

TSR – Troop Strength Report

UAM – User Access Mapping - The assignment of an Enterprise Role (needed to perform a set of activities and transactions) to a user in the system.

UAP – User Access Provisioning - Ensures that a user is aligned to a proper role according to their functional job requirements which grants them access to correct system information.

UCMS – Uniformed Capabilities Management System (formerly referred to as T/PCC RAPS – Reimbursement and Payment Solution to Troop and Police Contributing)

UCSD – Uniformed Capabilities Support Division – A new division as of January 2019 within the Department of Operational Support (DOS)

UE2-SCM – Umoja Extension 2/ Supply Chain Management

UE2-SPPM – Umoja Extension 2/ Strategic Planning, Budgeting, and Performance Management

UNOE – United Nations Owned Equipment

UNSAS – United Nations Standby Arrangements System

UNSC – United Nations Security Council



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VR – Verification Report - COE inspection units and T/PCC unit representatives verify data on the quantity, quality and serviceability of equipment and personnel deployed on operations. Collected information is presented as a Verification Report. Information contained in the report is then compared to information stipulated within the relevant MoU. Within UN Field Support, field verification reports (VR's) are reviewed before being certified and processed for payment. (Source: <https://fieldsupport.un.org>)