

UMOJA HELP & SUPPORT FOR THE FIELD

DID YOU HAVE AN ISSUE WHILE USING UMOJA?

WE CAN HELP YOU WITH THAT

?

FIELD MISSION
PERSONNEL

REFER TO ARTICLES, DOCUMENTS & RESOURCES

THIS SITE CONTAINS MANY SUPPORT RESOURCES
PLUS CONTACT LISTS FOR ESS/MSS FOCAL POINTS & DSC

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UMOJA.UN.ORG/
CONTENT/DFS

CONTACT YOUR LOCAL ESS/MSS FOCAL POINT

IF YOUR FOCAL POINTS CANNOT SOLVE YOUR ISSUE,
THEY WILL ROUTE YOU TO YOUR NEXT STEP

2

ESS/MSS
FOCAL POINT

CONTACT YOUR LOCAL SERVICE DESK (DSC)

THE DSC, IN CONSULTATION WITH LPEs,
WILL HANDLE YOUR ISSUE AND FIND THE
RIGHT SOLUTION ON YOUR BEHALF

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LOCAL
DIGITAL
SOLUTIONS
CENTRE
(DSC)

LPE

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umoja
be the change