

Following approval by the General Assembly in December 2020, the Enterprise Resource Planning Solution Division (ERPSD) was established on 1 January 2021. Its primary objectives being to:

- » Improve and support all deployed Umoja solutions
- » Continue to innovate and introduce fit-for-purpose exciting ERP products

New Leadership



Sunitha Korithiwada
Director, ERPSD

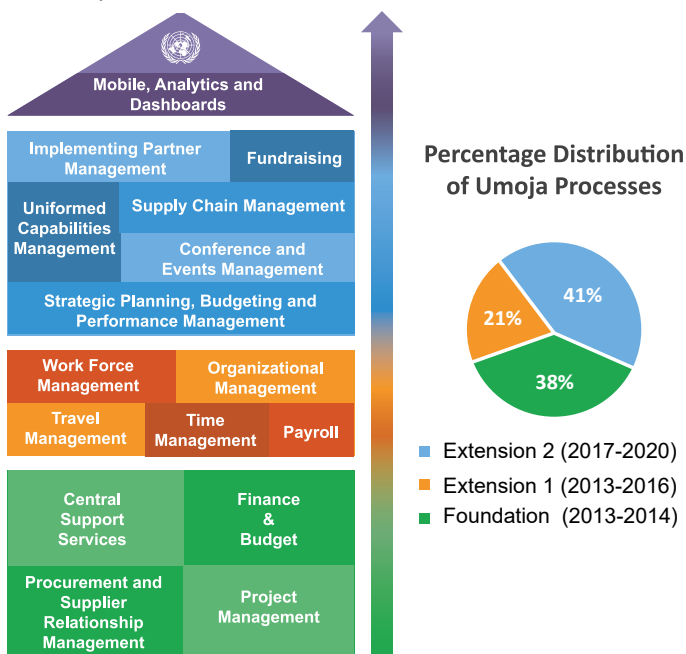
The Director of ERPSD has dual reporting lines to the Under-Secretary-General for Management Strategy, Policy and Compliance (DMSPC) and the Under-Secretary-General for Operational Support (DOS).

Umoja is a Key Enabler of:

- » [The Secretary-General's United to Reform Strategy](#)
- » [The Secretary-General's Data Strategy](#)
- » [The UN Benefits Management Framework](#)

The Journey to Deliver Umoja

Umoja was deployed across the global Secretariat in three phases:



Did You Know?

The first Umoja implementation took place in July 2013, with a deployment of a Pilot of Umoja Foundation at UNIFIL and UNSCOL in Lebanon.

Umoja Extension 2 implementation was completed in December 2020. Umoja is now a complete end-to-end ERP solution, replacing numerous outdated legacy IT systems and manual processes.



Today we have over 46,000 Umoja users across 449 global locations!

These include UN Staff, Member States and Implementing Partners.

What's Next?

A new "Digital Boardroom" will provide:

- » Powerful visualizations
- » Interactive dashboards
- » Predictive analytics.

ERPSD will address:

- » Process inefficiencies
- » Business process re-engineering
- » Improved Umoja user experience.

ERPSD will ensure Umoja will remain up to date and fit for purpose for years to come:

- » Driven by business needs
- » Guided by the Management Client Board
- » Oversight by the Umoja Steering Committee and the Umoja Change Board

Contact Us

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