# Accessing the Carrier Collaboration Portal (CCP)

January 2019



Dear Vendor,

Welcome to the Carrier Collaboration Portal (CCP).

Please use the credentials that were given to you by the UN in a separate email. Below is a description how to log into the CCP and how to submit events, upload documents and report issues.

**UN Procurement Division** 



### **Overview: Accessing and Navigating the CCP**

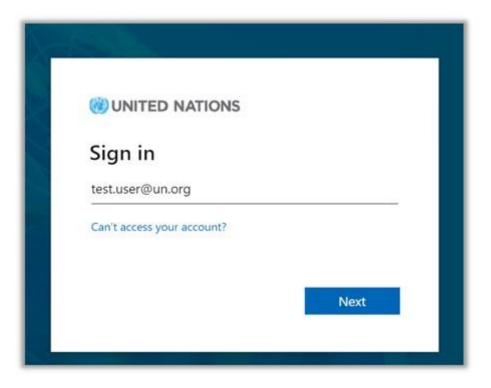
#### Login to CCP Using Azure - Instructions

Instructions how to activate your Azure account please see here:



After activating your UN Azure account, you will see the following screen when browsing to <u>https://gwp.umoja.un.org/ccp</u>.

Enter the email address you have registered for your new UN Azure account.

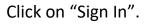


Click "Next"

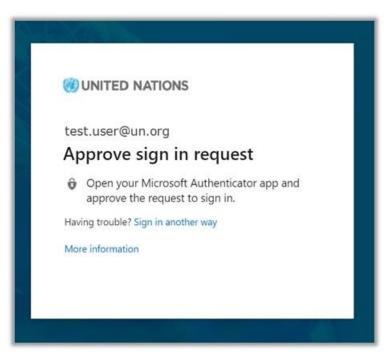
Enter your Azure password.



unite	ONITED NATIONS
	Sign in
	test user@un.org
A CONTRACT	Password
	Sign in



In the next step you will be prompted to authenticate your login via phone call, entering a code received by text message, or by using the Microsoft Authentication app on your smart phone.



Once you have successfully logged in, you will be directed to the CCP Home Page which will provide you with the number of Open Freight Order assigned to your company. (See example below).



SAP Tra	nsportation Management collabo	oration portal
HON	FREIGHT ORDER MA	NAGEMENT
Fre	eight Order Manag	gement
	Freight Orders for Execution	
	1 Open	
Last F	Refresh: Jan 17, 2019, 4:43:36 PM	

By clicking the FREIGHT ORDER MANAGEMENT tab, you will be provided by a list of Open Freight Orders.

	ME FRI	EIGHT ORDER	MANAGEMENT				
Frei	ght Order	s for Execution					
Cor	nfirm Next		er: Open Closed Canceled				
	Status	Freight Order	Next Open Event	Source Location	Destination Location	Start Date/Time	Goods PO
		6100010750	Loading Begin At RENAULT TRUCKS SAS	RENAULT TRUCKS SAS Saint-Priest	Le Havre-Port Le Havre Seine-Maritime	February 14, 2019 5:05 PM CET	2200102135
			On February 14, 2019 at 5:05 P		Senie-Manume		

You can view Closed, Cancelled, Blocked or All Freight Orders by clicking on the appropriate tab at the top. You could also search for records by Freight Purchase Order or any other fields listed in table.

HOME FREIGHT ORDER MANAGEMENT						
Freight Orders for Execution						
Confirm Next   📀   Quick Filter: Open Closed Canceled Blocked All View: 🚍 🏣	Search:	0,				

By clicking on the actual Freight Order Number, you will be able to see all the details pertaining to the Freight Order and manage the documentation and events associated to it.



AP SAP	Transportatio	n Management col	laboration portal				
Н	IOME FR	EIGHT ORDER	MANAGEMENT				
F	reight Order	s for Execution					
E	Confirm Next	Quick Fil	tter: Open Closed Canceled	Blocked All View:			
	Status	Freight Order	Next Open Event	Source Location	Destination Location	Start Date/Time	Goods PO
		6100010750	Loading Begin At RENAULT TRUCKS SAS	RENAULT TRUCKS SAS Saint-Priest	Le Havre	February 14, 2019 5:05 PM CET	2200102135
			On February 14, 2019 at 5:05 P		Seine-Maritime		

In the detailed view you can see list of planned events due for that freight order at their respective locations.

FREIGHT ORDER DETAILS	Events C	Cargo						
Freight Order 6100010750	Location Events							
FREIGHT ORDER DETAILS Status: Open	1/2 RENAU		99 Route de Lyon / F-69800 vents	0 Saint-Priest				
Means of Transport: UNOE Truck	Status	Event	Planned Date/Time	Reported Date/Time	Comment	Reas		
Dangerous Goods: No Distance: 552.171 KM	0	Loading Begin	February 14, 2019 5:05 PM CET	<b>1</b>	Enter your comment			
BUSINESS PARTNERS Shipper: RENAULT TRUCKS SAS Consignee: UN Interim Force	0	Loading End	February 14, 2019 5:05 PM CET		Enter your comment			
inLebanon	0	Departure	February 14, 2019 5:05 PM CET		Enter your comment			
	2/2 F- Le Ha		vents					

You can view and then report the event due, by entering date and time and clicking on UPDATE EVENTS. Make sure the time is entered in the required format. Reported event will turn green as shown below.

FREIGHT ORDER DETAILS	Events C	Cargo						
Freight Order 6100010750	Location E	vents				-		
r	1/2 RENAULT TRUCKS SAS / 99 Route de Lyon / F-69800 Saint-Priest							
FREIGHT ORDER DETAILS Status: Open	Add E	vent 💚 Update E	vents					
Means of Transport: UNOE Truck	Status	Event	Planned Date/Time	Reported Date/Time	Comment	Reas		
Dangerous Goods: No Distance: 552.171 KM	0	Loading Begin	February 14, 2019 5:05 PM CET	Feb 12, 2019	Enter your comment			
BUSINESS PARTNERS	$\sim$							
Shipper: RENAULT TRUCKS SAS Consignee: UN Interim Force	0	Loading End	February 14, 2019 5:05 PM CET		Enter your comment			
InLebanon	0	Departure	February 14, 2019 5:05 PM CET	1	Enter your comment			
				©				
	2/2 F- Le Ha	avre						



You could also report Damage, Delay, Loss etc. which are referred to as Unexpected Events under 'Tour Events', and upload supporting document as shown in the next step. The button to "Confirm" an unexpected event will be enabled once all the information is typed into the respective text boxes.

FREIGHT ORDER DETAILS	Events C	argo					
Freight Order 6100010750	0	Unloading Begin	February 15, 2019 12:00 AM CET		1	Enter your comment	
FREIGHT ORDER DETAILS Status: Open Means of Transport: UNOE Truck	0	Unloading End	February 15, 2019 12:00 AM CET		<b>T</b>	Enter your comment	
Dangerous Goods: No Distance: 552.171 KM							
BUSINESS PARTNERS	Tour Event	s					-
Shipper: RENAULT TRUCKS SAS	Add E	vent	-1	41			
Consignee: UN Interim Force	Add U	Inexpected Event for	or Freight Order 6100010	750		ənt	Rea
inLebanon NOTES	Event	Damage	9 <sub>2</sub>	~			
	Repor	Feb 3, 2	2:00 PM	CET CET			
	A	Damage	ed product collected- picture at	tached		•	-
	Conf	irm Cancel				inged On	Delete

You can also upload attachments like handover documents, proof of delivery etc. which need to be provided to the UN. Select the file in your system and click on UPLOAD.

FREIGHT ORDER DETAILS	Events 0	Cargo						
Freight Order 6100010750	0	Unloading End	February 15, 2019 12:00 AM CET	©	Enter your comment			
FREIGHT ORDER DETAILS								
Status: Open Means of Transport: UNOE Truck	Tour Event	s				-		
Dangerous Goods: No	Add Event							
Distance: 552.171 KM	Status	Event	Planned Date/Time	Reported Date/Time	Comment	Rea		
BUSINESS PARTNERS Shipper: RENAULT TRUCKS SAS Consignee: UN Interim Force	No data							
inLebanon								
NOTES	Attachments -							
	Туре	File Name		Last Changed By	Last Changed On	Delete		
	ß	Test Document.pdf	· · · · · ·	TM_RKIM1 TM_RKIM1	January 17, 2019 at 11:	Ŵ		
		Browse.	Upload					

For further information and detailed step by step instructions on how to use the CCP, kindly refer to the CCP Training videos.



## Troubleshooting:

In the event of any issues encountered during access to systems, please contact <u>umojasupport@un.org</u> so that they can raise a support ticket on your behalf.

## Quick Links

- Carrier Collaboration Portal: Link
- CCP Training Material and other Resources for Vendors: Link